

REGARDING FEES AND PAYMENT FOR SERVICES

Prior to our starting treatment, we will provide you with an *estimate* of the cost of the procedure to be performed. It is the policy of this office to collect *payment in full* on the day of evaluation/treatment if there is not secondary billing of insurance involved. If insurance is involved and you are covered in this office, we will need to collect *half of our fee* the day of service. This is regardless of what your insurance company states as their coverage of endodontic care. If the benefits you expect are greater than the 50% collected, then a refund will be made to you by this office as soon as we receive payment from your insurance company.

“USUAL AND CUSTOMARY”

If you have insurance, you may be familiar with the term “usual and customary” or “allowed amounts” when referring to fees. Fee structures are often set by insurance companies that are not related in any way to the fees set in this office. They are a part of the policy provided to you and are to maximize the profits of your insurance company. There is a great deal of variance of these fees between insurance companies even within the same geographic area. Our fees are competitive for this region and represent the quality of care we offer. We cannot be responsible for your benefits being lower than you expected due to the schedule of fees utilized by your insurance company as a basis for determining reimbursement. If you have questions regarding this matter please feel free to ask. We will do our best to clarify this issue.

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